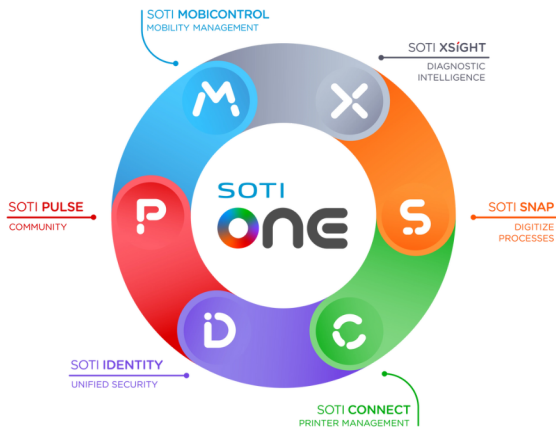# SOTI XSIGHT

Diagnostic intelligence to minimize downtime & maximize your ROI

Introduction

In today's digital age, the efficiency and security of a company's mobile workforce are essential components of successful operations. SOTI XSight, a comprehensive mobile device management solution, addresses various challenges faced by organizations, offering tangible benefits that enhance productivity and save costs. Here are six examples.

SOTI **XSight** is Part of the SOTI ONE Platform:

DataCapture
SOLUTIONS

🏢 Data Capture Solutions

🌐 www.datacapturesolutions.com

📍 160 West Rd. | Ellington, CT 06029

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1. BATTERY STATUS:

CHALLENGE ⌄

It's common for batteries to fail before completing a full shift, leading to premature device replacements due to difficulties in identifying bad batteries.

HOW SOTI XSIGHT CAN HELP ⌄

XSight enables businesses to identify batteries in need of replacement, pinpoint apps draining batteries excessively, and discover underlying circumstances causing battery drain.

BENEFITS ⌄

1 | **Reduce Downtime**
By reducing downtime and avoiding unnecessary device replacements, XSight can save companies thousands of dollars while ensuring uninterrupted workflow.

Compatibility

SOTI XSight Integrates with SOTI MobiControl and is Made for Any OS and Any Device Form Factor:

Android · Windows · iOS & macOS · Linux
Smartphones · Tablets · Rugged Devices · Wearables

Better Support Software for **Faster Resolutions.**
Better Data Insights for **Smarter Decisions.**

2. LAST LOCATION:

CHALLENGE ⌄

Lost or stolen devices not only contribute to increased costs but also pose significant security risks to businesses.

HOW SOTI XSIGHT CAN HELP ⌄

XSight provides a single geographic map view of all devices, allowing users to track their last known locations and the networks they were connected to.

BENEFIT ⌄

1

Improved Security

By leveraging XSight's capabilities, businesses can reduce instances of lost or stolen devices by over 80%, thereby minimizing replacement costs and enhancing overall security.

3. SIGNAL STRENGTH:

CHALLENGE ⌄

Poor cellular coverage and "dead" zones can result in mobile worker downtime and app connectivity issues.

HOW SOTI XSIGHT CAN HELP ⌄

XSight offers a cellular signal strength heat map, allowing users to identify areas of poor coverage at a glance. Additionally, users can filter heat maps by cellular carrier to determine the best coverage for their workforce.

BENEFIT ⌄

1

Connection Visibility

XSight empowers businesses to pinpoint the cause of app connectivity issues and negotiate better contracts with carriers based on coverage quality, ultimately improving overall productivity.

Side Note

Poor connectivity costs 71 hours of productivity per employee per year. Use heat maps and other tools to identify connectivity issues and be alerted when problems occur in real-time.

SOTI XSIGHT

4. DEVICE SPOTLIGHT:

CHALLENGE ⌄

Businesses often lack sufficient information to identify the root cause of device and app performance issues.

HOW SOTI XSIGHT CAN HELP ⌄

XSight provides detailed metrics related to battery health, app and data usage, signal strength, and device location, enabling users to identify the underlying causes of performance issues.

BENEFIT ⌄

1

Uninterrupted Workflow

By reducing downtime and improving device performance, XSight helps businesses address performance issues efficiently, ensuring uninterrupted workflow.

Some Perspective

85% of workers never report device issue to their IT department. Leverage advanced analytics to gain visibility into issues and ensure they are documented with consistency and accuracy.

App Dashboards

View metrics on app usage over the course of a defined shift and resourcing (which apps use the most data, cause battery drains or consume storage). Know which apps are essential and which can be removed. Justify your app strategy with irrefutable data.

5. APP SPOTLIGHT:

CHALLENGE ⌄

Identifying the root cause of app issues can be challenging due to insufficient information.

HOW SOTI XSIGHT CAN HELP ⌄

XSight offers a detailed dashboard that allows users to understand app performance, usage frequency, and their impact on battery life and network usage.

BENEFIT ⌄

1

Monitor App Behavior

XSight enables businesses to reduce downtime and improve device performance by gaining insights into app behavior and efficiently addressing issues as they arise.